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PCC-CERT Group Sp. z o.o. (PCC) is guided by the following principles, which ensure the impartiality and independence of its certification activities conducted both within and outside the scope of accreditation:

At the organisational level:
- The risk of threats to PCC impartiality is discussed with the Impartiality Committee.
- We do not certify an organisation if its relationship with PCC poses a threat to impartiality.
- Neither PCC nor any entity under PCC control provides consultancy services.
- We do not offer our certification activities in association with any consultancy firm.
- We do not allow any consultancy firm to state or imply a connection with our certification services.
- We identify and analyse all potential conflicts of interest arising from certification, including all conflicts arising from PCC relationships.
- We respond immediately to actions arising from the activities of other persons, bodies or organisations that may pose a threat to our impartiality.
- We do not recommend or suggest any management system consultancy firms to organisations.
- We do not provide dedicated training in a manner that threatens the perception of PCC as an impartial and independent body.

During certification:
- We do not certify other certification bodies in respect of their quality management systems.
- We make decisions to grant certification on the basis of objective evidence of conformity.
- We do not certify an organisation that has received consultancy or internal audits from a company related to PCC where this would pose a threat to impartiality.
- Neither PCC nor foreign subcontractors conduct internal audits for organisations certified by us (clients).
- We do not certify an organisation until at least two years have elapsed since we completed internal audits for that organisation.
- We do not subcontract audits to consultancy firms.
- A person who has provided consultancy to an organisation within the previous two years may not participate in the certification of that organisation.
- PCC personnel involved in certification act impartially and are not subject to commercial, financial or other pressures that compromise impartiality.

Regarding personnel:
- Permanent PCC personnel do not provide management system consultancy services.
- Internal and external PCC personnel and committee members are required to disclose any situation that could pose a threat to their impartiality or to that of PCC.
- We do not employ personnel where this could give rise to a threat to impartiality or a conflict of interest.

I DECLARE MY PERSONAL COMMITMENT TO IMPLEMENTING THE ABOVE PRINCIPLES

President of PCC-CERT Group Sp. z o.o.

Magdalena Szwak